

List of Service Requests Which Are Covered Under Service Response Guarantee Program

Sr. No	Request Type
1	Mobile Number Update
2	Request For Address Change*
3	Contact Detail (Email) Update
4	PAN Update
5	Mandate Addition
6	Signature Modification
7	Deletion Of Nominee-DA2
8	Addition Of Nominee-DA1
9	Sweep Out Facility Activation
10	Sweep In Facility Removal
11	Sweep Out Facility Removal
12	Date Of Birth Update
13	Contact Details (Mobile Number) Update
14	Joint Holder Addition
15	Sweep In Facility
16	Joint Holder Deletion
17	Account Statement Registration
18	Customer Profile Update
19	Standing Instructions Modification
20	Instant Email Statement Request
21	IB Unblock
22	Fixed Deposit Creation
23	Statement Request

Please Note: Service Request Raised Via AU 0101 Business App for Address Change Will Not Be Included Under the Service Response Guarantee Program.