



### **Conditions to be eligible for Amazon Prime Membership**

- Offer is applicable only for new AU Eternity groups onboarded (opened / upgraded)
- This offer is applicable only for AU Eternity program customers
- Amazon Prime membership is for a period of 12 months from the date of enrolment into the program and availing the membership. Extension of the membership will be at the sole discretion of AU Small Finance Bank.
- Offer is applicable only for Primary Group ID.
- Activation Benefit: On fulfilling the qualification criteria for activation benefit, customer will be communicated with the offer details through SMS/Email within 60 days of qualification.
- Spends done by the Primary customer will be only considered
- Offer is not applicable for minors & HUF accounts.
- Only one membership will be issued to a family banking group (i.e. to primary customer).
- ATM transactions will not be considered for spends; only Ecom & POS transactions will be considered. Reversal transaction will not be considered as successful transaction for purpose of eligibility.
- ATM Cash Withdrawals, Reversed Transactions, Wallet Funding/Loading Transactions, Rent, Gaming, Betting and Fund Transfer/ Deposit Payments won't be considered for spends done using AU Eternity Debit Card for getting the vouchers.
- Spends by Debit Card on fuel will be capped at INR 10,000 per transaction for consideration of annual spends criteria
- Existing Amazon Prime members can extend their Amazon Prime membership as per the Amazon Prime terms and conditions, by redeeming the Amazon Prime Voucher under the following conditions:
  - They have not extended their Amazon Prime membership more than once during their Amazon Prime membership tenure.
  - They are currently not an Amazon Prime member through a Telecom plan (Airtel, VI, Jio, etc.)
- AU Small Finance Bank is solely offering this membership to its select customers and does not have a say in the benefits offered under this membership or the standard terms & conditions as listed by Amazon Prime.
- AU Small Finance Bank and Merchant reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- AU Small Finance Bank will be securely sharing required information (Name/Email ID/Mobile No, etc) that is registered with the bank with authorised partners for the purpose of offer fulfilment.
- AU Small Finance Bank is solely offering this membership to its select customers and does not have a say in the benefits offered or the standard terms & conditions as listed by Amazon Prime.
- Ensure you are part of the Eternity Program until you receive the voucher. Downgrades or account closures will disqualify you from receiving the voucher.

- AU Small Finance Bank is not responsible for any issues related to the offer due to network or technical problems. Any disputes must be raised within 90 days from the last day of qualification.
- AU Small Finance Bank does not guarantee the quality of Amazon Prime services. Any disputes related to services should be resolved directly with Amazon Prime.
- AU Small Finance Bank is not liable for any loss or damage arising from the use of goods or services under the offer.
- The offer is non-transferable and non-negotiable
- Any fraudulent activity related to the offer will result in disqualification.
- AU Small Finance Bank's decision on eligibility and program matters is final and binding.
- Disputes are subject to the exclusive jurisdiction of the courts in Jaipur, India. Any disputes will be resolved through arbitration in Jaipur, with English as the language of arbitration.
- All third-party merchant terms and conditions apply.