

SERVICE FEE RECKONER

A must read to help us build a strong and lasting relationship.

CURRENT ACCOUNT EXCLUSIVE SERVICE FEES



For more details, log on to
www.aubank.in



Hello,

I am the Current Account 'Exclusive' Service Fee Reckoner, from **AU Small Finance Bank (AU SFB)**. I may not be on the top of your mind for now, but I hold a whole lot of important information that will make your banking experience with us, exciting.

So please **spare a few minutes** of your precious time to go through what I have to say. I also request you to keep me handy with you for future reference.

The latest copy of applicable service fee is also available on our website,
<https://www.aubank.in/service-fee>

ELIGIBILITY CRITERIA



Your **Current Account 'Exclusive'** comes with amazing offers on maintaining required balances.

PARAMETERS	PARTICULARS
Product Average Monthly Balance	INR 5,00,000 at Urban Branch and INR 2,50,000 at Core Branch
Minimum Average Monthly Balance (AMB) for Non Maintenance	INR 10,000 at Urban Branch and INR 5,000 at Core Branch Urban Branches - If AMB is below INR 5,000, then INR 1,000, If AMB is between INR 5,000 to 10,000, then INR 500. Core Branches - If AMB is below INR 2,500, then INR 500, If AMB is between INR 2,500 to 5,000, then INR 250
Fees for Non-Maintenance of Balance	

E.g.:

- **Urban Branch** - If the balance maintained in your account is INR 3,000, then you will be charged INR 1,000 and if the balance maintained in your account is INR 8,000, then you will be charged INR 500
- **Core Branch** - If the balance maintained in your account is INR 2,000, then you will be charged INR 500 and if the balance maintained in your account is INR 4,000, then you will be charged INR 250

FREE SERVICES



As a privileged member of **AU Current Account 'Exclusive'**, you receive a host of benefits under this program at no cost whatsoever. Hurray!

PARAMETERS

1) Unlimited cash withdrawal at any AU SFB Branch	11) Debit Card Annual Fees
2) Unlimited Digital Payments - RTGS, NEFT, IMPS, UPI, Intra Bank Fund Transfer	12) Unlimited ATM transactions at AU SFB ATM
3) Unlimited Digital Collections - RTGS, NEFT, IMPS	13) ATM declines due to insufficient funds at AU SFB ATM
4) Local and Outstation Cheque Collections at AU SFB locations	14) ATM Pin Generation
5) Free Pick-up of Instrument	15) Issuance of Monthly and Half-Yearly E-mail Statement
6) Unlimited DDs payable at AU SFB locations and at correspondent bank locations	16) Issuance of ad hoc account statement from Branch
7) Intra-Bank Fund Transfer - Payments and Collections	17) Issuance of Duplicate Passbook
8) Stop Payments of Cheque through Net / Mobile / Phone Banking / ATM / Branch	18) Charge Slip Retrieval
9) 10 free visit per month for Cash Pick-up	19) SMS Insta Alerts
10) NEFT, RTGS and IMPS carried out at Branch	

DEBIT CARD



An exclusive Debit Card, especially for you! Let's understand all you need to know about the fees on your **Visa Business Platinum Debit Card**, including the fees applicable on ATM transactions in and outside India.

PARAMETERS

PARTICULARS

Card	Visa Business Platinum
Replacement of lost / stolen card	INR 150 / instance
ATM decline due to insufficient funds	Free at AU SFB ATMs, INR 25 / instance for others
Transactions at other bank ATM	Post 50 free transactions, INR 20 / financial transaction and INR 8 / non-financial transaction
Financial ATM transactions at other bank ATMs outside India	INR 100 / instance
Non-financial ATM transactions at other bank ATMs outside India	INR 25 / instance
Cross Currency Mark-up	3.50 %

PAYMENT AND COLLECTION SERVICES



Understand the details of the fees on payment and collection services on your account, with **Current Account 'Exclusive'**.

PARAMETERS	PARTICULARS
Cash Deposit - All Branches	*Free limit per month will be higher of following: i) Minimum INR 100 Lakhs; or ii) 25 times of previous month's AMB Maximum free limit is INR 500 Lakhs. Charges beyond free limits is INR 4 / 1000 (Min. INR 50) <i>Free limit applicable in account opening month is Rs 100 Lakhs</i>
Deposit of Low Denomination Note (Currency Note of INR 50 & below) and Coins - Per Day	Low Denomination Notes - Upto INR 10 Thousand : Nil Above INR 10 Thousand : 0.5% of the LDN deposited (Min Amount : Rs 50/-) Coins - Upto INR 100 : Nil Above INR 100 : 5% on entire amount of coins deposited to charged
Cash Pick-up / Delivery^	On-Call Service: 10 free visit per month (upto INR 5 lacs per visit), thereafter - Upto INR 2 Lacs - INR 750/- INR 2 Lacs to less than INR 5 lacs - INR 1100/- INR 5 Lacs to less than INR 10 lacs - INR 1800/- Above 10 lacs - Contact Branch Beat Service: Upto INR 2 Lacs - INR 2000/- pm INR 2 Lacs to less than 5 lacs- INR 5000/- pm INR 5 Lacs to less than INR 10 lacs - INR 14000/- pm Above INR 10 lacs- Contact Branch

Note : If minimum monthly average balance is less than INR 3,75,000/- in Urban Branch or INR 1,87,500/- in Core Branch, then Cash Deposit free limits will not be applicable for next month.

TRANSACTIONS



With your **Current Account 'Exclusive'**, undertake a host of transactions at nominal fees.

PARAMETERS	PARTICULARS
Issuance of Cheque Book	Free 500 leaves / month, thereafter INR 2 / leaf
Instrument / Instruction issued (such as an Inward cheque / ECS / NACH) from your account, returned due to insufficient funds	INR 500 / instance
Return handling charges for other bank cheques deposited in your account but returned (Local / Outstation)	INR 100 / cheque
DD Cancellation / Revalidation	INR 100 / instrument

DELIVERY FEES



Experience a host of services, free of cost, with only delivery fees applicable.

PARAMETERS	PARTICULARS
Outstation cheque collection - corresponding and other bank locations	INR 50 charged towards delivery fees
Issuance of Cheque Book	
Issuance of ad hoc account statement (sent through courier)	

TERMS AND CONDITIONS

- Core and Urban Branch categories basis location mapping as defined by the Bank
- Auto upgrade of the account to the higher Current Account variant will be initiated twice a year on the basis of Average Half-Yearly Balance (AHB) maintained in account during January to June and July to December
- ^Branch cash deposit / withdrawal not considered
- SMS Insta Alerts are sent for day end balance / transactions above a threshold / low balance
- *Charge will be applicable on quarterly basis for customers who have subscribed for SMS alert facility
- Alerts that have been mandated by RBI as well as alerts which are deemed appropriate by the Bank, will be sent free of charge
- Other Free Services: Standing Instruction Maintenance, Dormancy Activation, Card Hotlisting, Replacement of Damaged Cards, Duplicate Statements, Balance Enquiry, Account Closure, E-mail Alerts, Record retrieval, Banker's verification (Address / Signature / Photo)
- Abbreviations / short-forms used: 'INR' - Indian Rupee, 'p.m.' - per month, '<' - less than, '>' - greater than, 'min' - minimum, 'max' - maximum, 'ATM' - Automatic Teller Machine, 'RTGS' - Real Time Gross Settlement, 'NEFT' - National Electronic Fund Transfer, 'PAP' - Payable at Par, 'DD' - Demand Draft, 'ECS' - Electronic Clearing System, 'SMS' - Short Message Service, 'NACH' - National Automated Clearing House
- A/cs not having a 'customer induced transaction' (ATM withdrawal, cheque deposit, online transactions, etc.) for a continued period of 2 years shall be treated as Dormant / Inoperative a/c. The service charges levied by the bank or interest credited by the bank shall not be considered as a 'customer-induced transaction'
- Doorstep Banking service is available at selective location with sole discretion of AU Small Finance Bank
- The above charges are subject to revision with a prior intimation of 30 days to all account holders. Closure of account due to revision of charges will not be subject to account closure charges
- Charges mentioned are exclusive of GST. The applicable taxes / cesses are subject to change from time to time
- The terms and conditions, as defined by AU Small Finance Bank, apply. Please refer www.aubank.in for further details
- Doorstep Banking service is available at select locations with sole discretion of AU Small Finance Bank. *For beyond city limit services, the actual service charges will be applicable to customer on case to case basis.*
- *Free limit - For new accounts, cash deposit free limit basis AMB criteria will be applicable effective from M3 onwards. eg: for accounts opened in January, cash deposit limit in April will be provided basis March AMB.
- This service document is effective 1st May, 2023 and is applicable until further modified

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