AU SMALL FINANCE BANK
A SCHEDULED COMMERCIAL BANK

# SERVICE FEE RECKONER

A must read to help us build a strong and lasting relationship.

# POWER CURRENT ACCOUNT SERVICE FEES

SIMPLIFIED BANKING IN 5 MINS

For more details, log on to www.aubank.in

VER.3/10/23/CHQB_SOC_20204/SBF

Hello,

I am the 'Power' Current Account Service Fee Reckoner, from **AU Small Finance Bank (AU SFB).** I may not be on the top of your mind for now, but I hold a whole lot of important information that will make your banking experience with us, exciting.

So please **spare a few minutes** of your precious time to go through what I have to say. I also request you to keep me handy with you for future reference.

**The latest copy of applicable service fees is also available on our website, https://www.aubank.in/service-fee**

## ELIGIBILITY CRITERIA

Your **Power Current Account** comes with amazing offers on maintaining required balances

| PARAMETERS | PARTICULARS |
|---|---|
| Minimum Average Monthly Balance (AMB) | INR 10,000 at Urban Branch and INR 5,000 at Core Branch |
| Fees for Non-Maintenance of Balance | **Urban Branch** - If AMB is below INR 5,000, then INR 1,000, If AMB is between INR 5,000 to 10,000, then INR 500<br>**Core Branch** - If AMB is below INR 2,500, then INR 500, If AMB is between INR 2,500 to 5,000, then INR 250.<br>Get waiver of AMB Non-Maintenance charges on successfully completing one collection transaction via AU SFB QR code or POS machine in a month. Minimum transaction value should be greater than or equal to INR 100 |

**E.g.:**

- Urban Branch - If the balance maintained in your account is INR 3,000, then you will be charged INR 1,000 and if the balance maintained in your account is INR 8,000, then you will be charged INR 500
- Core Branch - If the balance maintained in your account is INR 2,000, then you will be charged INR 500 and if the balance maintained in your account is INR 4,000, then you will be charged INR 250

## FREE SERVICES

As a privileged member of **Power Current Account** you receive a host of benefits under this program at no cost whatsoever. Hurray!

| PARAMETERS | |
|---|---|
| 1) Unlimited cash withdrawal at any AU SFB Branch | 8) Unlimited ATM transactions at AU SFB ATM |
| 2) Unlimited Digital Payments - RTGS, NEFT, UPI, Intra Bank Fund Transfer | 9) ATM declines due to insufficient funds at AU SFB ATM |
| 3) Unlimited Digital Collections - RTGS, NEFT, IMPS | 10) ATM Pin Generation |
| 4) Local and Outstation Cheque Collections at AU SFB locations | 11) Issuance of Monthly and Half-Yearly E-mail Statement |
| 5) Unlimited DDs payable at AU SFB locations and at correspondent bank locations | 12) Issuance of Adhoc account statement from Branch |
| 6) Intra-Bank Fund Transfer - Payments and Collections | 13) Issuance of Duplicate Passbook |
| 7) Stop Payments of Cheque through Net / Mobile / Phone Banking / ATM | 14) Charge Slip Retrieval |

## DEBIT CARD

An exclusive Debit Card, especially for you! Let's understand all you need to know about the fees on your **Visa Business Gold Debit Card,** including the fees applicable on ATM transactions in and outside India.

| PARAMETERS | PARTICULARS |
|---|---|
| Card | Visa Business Gold |
| Annual Fees/Replacement of lost / stolen card | INR 200 per instance |
| ATM decline due to insufficient funds | Free at AU SFB ATMs,<br>INR 25 per instance for others |
| Transactions at other bank ATM | Post 5 free transactions,<br>INR 21 per financial transaction and<br>INR 10 per non-financial transaction |
| Financial ATM transactions at other bank ATMs outside India | INR 100 per instance |
| Non-financial ATM transactions at other bank ATMs outside India | INR 25 per instance |
| Cross Currency Mark-up | 3.50% |

## PAYMENT AND COLLECTION SERVICES

Understand the details of the fees on payment and collection services on your account , with **Power Current Account.**

| PARAMETERS | PARTICULARS |
|---|---|
| **Cash Deposit** - All Branches | *Free limit per month will be higher of following: i) Minimum INR 3 Lakhs, or ii) 5 times of previous month's AMB Maximum free limit is INR 10 Lakhs. Charges beyond freelimits is INR 4 per 1,000 (Min. INR 50) *Free limit applicable in account opening month is Rs 3 Lakhs* |

*Note : If minimum monthly average balance is less than INR 5,000/- in Urban Branch or INR 2,500/- in Core Branch, then Cash Deposit free limits will not be applicable for next month.*

| PARAMETERS | PARTICULARS |
|---|---|
| Deposit of Low Denomination Note (Currency Note of INR 50 & below) and Coins - Per Day | **Low Denomination Notes -** Upto INR 10,000 : Nil Above INR 10,000 : 0.5% of the LDN deposited (Min Amount : Rs 50/-) **Coins -** Upto INR 100 : Nil Above INR 100 : 5% on entire amount of coins deposited to charged |
| RTGS and carried out at branch | INR 10 per transaction |
| NEFT carried out at branch | Up to 1 Lakh : INR 2/ transaction Above 1 Lakh: INR 10/ transaction |
| IMPS | Up to 10,000: INR 2.50/transaction >10,000 to 1,00,000: INR 5/transaction >1,00,000: INR 15/transaction |
| Cash Pick-up / Delivery^ | **On-Call Service:** Upto INR 2 Lacs - INR 750/- INR 2 Lacs to less than INR 5 lacs - INR 1100/- INR 5 Lacs to less than INR 10 lacs - INR 1800/- Above 10 lacs - Contact Branch **Beat Service:** Upto INR 2 Lacs - INR 2000/- pm INR 2 Lacs to less than 5 lacs - INR 5000/- pm INR 5 Lacs to less than INR 10 lacs - INR 14000/- pm Above INR 10 lacs- Contact Branch |
| Cheque Pick-up | INR 100 per visit |

## TRANSACTIONS

With your **Power Current Account** , undertake a host of transactions at nominal fees.

| PARAMETERS | PARTICULARS |
|---|---|
| Issuance of Cheque Book | Free 100 leaves per month, thereafter INR 2 per leaf |
| Instrument / Instruction issued (such as Inward Cheque / ECS/ NACH) from your account, **returned** due to insufficient Funds | INR 500 per instance |
| Standing Instruction Failure | INR 100 |

| PARAMETERS | PARTICULARS |
|---|---|
| **Return handling charges** for other bank Cheques deposited in your account but returned (Local / Outstation) | INR 100 per cheque |
| **Stop Payment** of Cheques - Branch | INR 50 per cheque or range of cheques in series |
| DD Cancellation / Revalidation | INR 100 per instrument |
| SMS Insta Alerts* | 30 ps / sms<br>Subject to maximum of INR 15 quarter |

## DELIVERY FEES

Experience a host of services, free of cost, with only delivery fees applicable.

| PARAMETERS | PARTICULARS |
|---|---|
| Outstation cheque collection - corresponding and other bank locations | INR 50 charged towards delivery fees |
| Issuance of Cheque Book | |
| Issuance of ad hoc account statement (sent through courier) | |

## TERMS AND CONDITIONS

- Core and Urban Branch categories basis location mapping as defined by the Bank
- ^Branch cash deposit / withdrawal not considered
- SMS Insta Alerts are sent for day end balance / transactions above a threshold / low balance
- *Charge will be applicable on quarterly basis for customers who have subscribed for SMS alert facility
- Alerts that have been mandated by RBI as well as alerts which are deemed appropriate by the Bank, will be sent free of charge
- Other Free Services: Standing Instruction Maintenance, Dormancy Activation, Card Hotlisting, Replacement of Damaged Cards, Duplicate Statements, Balance Enquiry, Account Closure, E-mail Alerts, Record retrieval, Banker's verification (Address / Signature / Photo)
- Abbreviations / short-forms used: 'INR' - Indian Rupee, 'p.m.' - per month, '<' - less than, '>' - greater than, 'min' - minimum, 'max' - maximum, 'ATM' - Automatic Teller Machine, 'RTGS' - Real Time Gross Settlement, 'NEFT' - National Electronic Fund Transfer, 'PAP' - Payable at Par, 'DD' - Demand Draft, 'ECS' - Electronic Clearing System, 'SMS' - Short Message Service, 'NACH' - National Automated Clearing House
- A/cs not having a 'customer induced transaction' (ATM withdrawal, cheque deposit, online transactions, etc.) for a continued period of 2 years shall be treated as Dormant / Inoperative a/c. The service charges levied by the bank or interest credited by the bank shall not be considered as a 'customer-induced transaction'
- Doorstep Banking service is available at selective location with sole discretion of AU Small Finance Bank
- The above charges are subject to revision with a prior intimation of 30 days to all account holders. Closure of account due to revision of charges will not be subject to account closure charges
- Charges mentioned are exclusive of GST. The applicable taxes / cesses are subject to change from time to time
- The terms and conditions, as defined by AU Small Finance Bank, apply. Please refer www.aubank.in for further details
- Doorstep Banking service is available at select locations with sole discretion of AU Small Finance Bank. *For beyond city limit services, the actual service charges will be applicable to customer on case to case basis.*
- *Free limit – For new accounts, cash deposit free limit basis AMB criteria will be applicable effective from M3 onwards. eg: for accounts opened in January, cash deposit limit in April will be provided basis March AMB
- This service document is effective 1st June 2024 and is applicable until further modified