

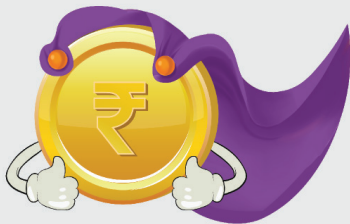
## SERVICE FEE RECKONER

A must read to help us build a strong and lasting relationship.

## CURRENT ACCOUNT PREMIUM SERVICE FEES



For more details, log on to  
[www.aubank.in](http://www.aubank.in)



Hello,

I am the Current Account 'Premium' Service Fee Reckoner, from **AU Small Finance Bank (AU SFB)**. I may not be on the top of your mind for now, but I hold a whole lot of important information that will make your banking experience with us, exciting.

So please **spare a few minutes** of your precious time to go through what I have to say. I also request you to keep me handy with you for future reference.

**The latest copy of applicable service fees is also available on our website, [www.aubank.in/service-fee](http://www.aubank.in/service-fee)**

## ELIGIBILITY CRITERIA

Your **Current Account 'Premium'** comes with amazing offers on maintaining required balances.



| PARAMETERS                                                | PARTICULARS                                                                                                                                                                                                                                                                                                    |
|-----------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Product Average Monthly Balance                           | INR 2,00,000 at Urban Branch and INR 1,00,000 at Core Branch                                                                                                                                                                                                                                                   |
| Minimum Average Monthly Balance (AMB) for Non Maintenance | INR 1,00,000 at Urban Branch and INR 50,000 at Core Branch<br><b>Urban Branch</b> - If AMB is below INR 50,000, then INR 1,000, If AMB is between INR 50,000 to 1,00,000, then INR 500.<br><b>Core Branch</b> - If AMB is below INR 25,000, then INR 500, If AMB is between INR 25,000 to 50,000, then INR 250 |
| Fees for Non-Maintenance of Balance                       |                                                                                                                                                                                                                                                                                                                |

E.g.:

- **Urban Branch** - If the balance maintained in your account is INR 30,000, then you will be charged INR 1000 and If the balance maintained in your account is INR 60,000, then you will be charged INR 500
- **Core Branch** - If the balance maintained in your account is INR 15000, then you will be charged INR 500 and If the balance maintained in your account is INR 30,000 then you will be charged INR 250

## FREE SERVICES



As a privileged member of **Current Account 'Premium'**, you receive a host of benefits under this program at no cost whatsoever. Hurray!

### PARAMETERS

|                                                                                  |                                                          |
|----------------------------------------------------------------------------------|----------------------------------------------------------|
| 1) Unlimited cash withdrawal at any AU SFB Branch                                | 11) Debit Card Annual Fees                               |
| 2) Unlimited Digital Payments - RTGS, NEFT, IMPS, UPI, Intra Bank Fund Transfer  | 12) Unlimited ATM transactions at AU SFB ATM             |
| 3) Unlimited Digital Collections - RTGS, NEFT, IMPS                              | 13) ATM declines due to insufficient funds at AU SFB ATM |
| 4) Local and Outstation Cheque Collections at AU SFB locations                   | 14) ATM Pin Generation                                   |
| 5) Free Pick-up of Instrument                                                    | 15) Issuance of Monthly and Half-Yearly E-mail Statement |
| 6) Unlimited DDs payable at AU SFB locations and at correspondent bank locations | 16) Issuance of ad hoc account statement from Branch     |
| 7) Intra-Bank Fund Transfer - Payments and Collections                           | 17) Issuance of Duplicate Passbook                       |
| 8) Stop Payments of Cheque through Net / Mobile / Phone Banking / ATM / Branch   | 18) Charge Slip Retrieval                                |
| 9) 5 free visit per month for Cash Pick-up                                       | 19) SMS Insta Alerts                                     |
| 10) NEFT & RTGS carried out at Branch                                            |                                                          |

## DEBIT CARD



An exclusive Debit Card, especially for you! Let's understand all you need to know about the fees on your **Visa Business Platinum Debit Card**, including the fees applicable on ATM transactions in and outside India.

### PARAMETERS

### PARTICULARS

|                                                                 |                                                                                                 |
|-----------------------------------------------------------------|-------------------------------------------------------------------------------------------------|
| Card                                                            | Visa Business Platinum                                                                          |
| Replacement of lost / stolen card                               | INR 150 / instance                                                                              |
| ATM decline due to insufficient funds                           | Free at AU SFB ATMs, INR 25 / instance for others                                               |
| Transactions at other bank ATM                                  | Post 20 free transactions, INR 20 / financial transaction and INR 8 / non-financial transaction |
| Financial ATM transactions at other bank ATMs outside India     | INR 100 / instance                                                                              |
| Non-financial ATM transactions at other bank ATMs outside India | INR 25 / instance                                                                               |
| Cross Currency Mark-up                                          | 3.50 %                                                                                          |

## PAYMENT AND COLLECTION SERVICES



Understand the details of the fees on payment and collection services on your account, with **Current Account 'Premium'**.

| PARAMETERS                                                                             | PARTICULARS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|----------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cash Deposit - All Branches                                                            | <p>*Free limit per month will be higher of following:</p> <p>i) Minimum INR 40 Lakhs; or</p> <p>ii) 20 times of previous month's AMB</p> <p>Maximum free limit is INR 300 Lakhs</p> <p>Charges beyond free limits is INR 4 / 1000 (Min. INR 50)</p> <p><i>Free limit applicable in account opening month is Rs 40 Lakhs</i></p>                                                                                                                                                                                              |
| Deposit of Low Denomination Note (Currency Note of INR 50 & below) and Coins - Per Day | <p><b>Low Denomination Notes -</b></p> <p>Upto INR 10 Thousand : Nil</p> <p>Above INR 10 Thousand : 0.5% of the LDN deposited (Min Amount : Rs 50/-)</p> <p><b>Coins -</b></p> <p>Upto INR 100 : Nil</p> <p>Above INR 100 : 5% on entire amount of coins deposited to charged</p>                                                                                                                                                                                                                                            |
| Cash Pick-up / Delivery^                                                               | <p><b>On-Call Service:</b></p> <p>5 free visit per month (upto INR 5 lacs per visit), thereafter -</p> <p>Upto INR 2 Lacs - INR 750/-</p> <p>INR 2 Lacs to less than INR 5 lacs - INR 1100/-</p> <p>INR 5 Lacs to less than INR 10 lacs - INR 1800/-</p> <p>Above 10 lacs - Contact Branch</p> <p><b>Beat Service:</b></p> <p>Upto INR 2 Lacs - INR 2000/- pm</p> <p>INR 2 Lacs to less than 5 lacs - INR 5000/- pm</p> <p>INR 5 Lacs to less than INR 10 lacs - INR 14000/- pm</p> <p>Above INR 10 lacs- Contact Branch</p> |

*Note : If minimum monthly average balance is less than INR 1,00,000/- in Urban Branch or INR 50,000/- in Core Branch, then Cash Deposit free limits will not be applicable for next month.*

## TRANSACTIONS



With your **Current Account 'Premium'**, undertake a host of transactions at nominal fees.

| PARAMETERS                                                                                                                        | PARTICULARS                                      |
|-----------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|
| Issuance of Cheque Book                                                                                                           | Free 300 leaves / month, thereafter INR 2 / leaf |
| Instrument / Instruction issued such as Inward Cheque / ECS / NACH ) from your account, <b>returned</b> due to Insufficient Funds | INR 500 / instance                               |
| <b>Return handling charges</b> for other bank Cheques deposited in your account but returned (Local / Outstation)                 | INR 100 / cheque                                 |
| DD Cancellation / Revalidation                                                                                                    | INR 100 / instrument                             |

## DELIVERY FEES



Experience a host of services, free of cost, with only delivery fees applicable.

| PARAMETERS                                                            | PARTICULARS                          |
|-----------------------------------------------------------------------|--------------------------------------|
| Outstation cheque collection - corresponding and other bank locations | INR 50 charged towards delivery fees |
| Issuance of ad hoc account statement (sent through courier)           |                                      |
| Issuance of Cheque Book delivery charges                              | Free                                 |

## TERMS AND CONDITIONS

- Core and Urban Branch categories basis location mapping as defined by the Bank
- ^Branch cash deposit / withdrawal not considered
- SMS Insta Alerts are sent for day end balance / transactions above a threshold / low balance
- \*Charge will be applicable on quarterly basis for customers who have subscribed for SMS alert facility
- Alerts that have been mandated by RBI as well as alerts which are deemed appropriate by the Bank, will be sent free of charge
- Other Free Services: Standing Instruction Maintenance, Dormancy Activation, Card Hotlisting, Replacement of Damaged Cards, Duplicate Statements, Balance Enquiry, Account Closure, E-mail Alerts, Record retrieval, Banker's verification (Address / Signature / Photo)
- Abbreviations / short-forms used: 'INR' - Indian Rupee, 'p.m.' - per month, '<' - less than, '>' - greater than, 'min' - minimum, 'max' - maximum, 'ATM' - Automatic Teller Machine, 'RTGS' - Real Time Gross Settlement, 'NEFT' - National Electronic Fund Transfer, 'PAP' - Payable at Par, 'DD' - Demand Draft, 'ECS' - Electronic Clearing System, 'SMS' - Short Message Service, 'NACH' - National Automated Clearing House
- A/cs not having a 'customer induced transaction' (ATM withdrawal, cheque deposit, online transactions, etc.) for a continued period of 2 years shall be treated as Dormant / Inoperative a/c. The service charges levied by the bank or interest credited by the bank shall not be considered as a 'customer-induced transaction'
- Doorstep Banking service is available at selective location with sole discretion of AU Small Finance Bank
- The above charges are subject to revision with a prior intimation of 30 days to all account holders. Closure of account due to revision of charges will not be subject to account closure charges
- Charges mentioned are exclusive of GST. The applicable taxes / cesses are subject to change from time to time
- The terms and conditions, as defined by AU Small Finance Bank, apply. Please refer [www.aubank.in](http://www.aubank.in) for further details
- Doorstep Banking service is available at select locations with sole discretion of AU Small Finance Bank. *For beyond city limit services, the actual service charges will be applicable to customer on case to case basis.*
- \*Free limit - For new accounts, cash deposit free limit basis AMB criteria will be applicable effective from M3 onwards. eg: for accounts opened in January, cash deposit limit in April will be provided basis March AMB.
- This service document is effective 1st November 2023 and is applicable until further modified

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