

SERVICE FEE RECKONER

A must read to help us build a strong and lasting relationship.

AU NRI SAVINGS ACCOUNT



For more details, log on to
www.au.bank.in



Hello,

I am the NRI Savings Account Service Fee Reckoner, from **AU Small Finance Bank**. I may not be on the top of your mind for now, but I hold a whole lot of important information that will make your banking experience with us, exciting.

So please **spare a few minutes** of your precious time to go through what I have to say. I also request you to keep me handy with you for future reference.

The latest copy of applicable service fees is also available on our website, www.au.bank.in/schedule-charges

ELIGIBILITY CRITERIA



Your **NRI Savings Account** comes with amazing offers on maintaining required balances.

PARAMETERS	PARTICULARS
Minimum Average Monthly Balance (AMB)	INR 10,000 (NRE + NRO)
Fees for Non-Maintenance of Balance per month	6% shortfall max 600 INR

FREE SERVICES



As a privileged member of the **NRI Savings Account**, you receive a host of benefits at no cost whatsoever. Hurray!

PARAMETERS

- | | |
|--|---|
| 1) Unlimited cash withdrawal at any AU Bank Branch | 5) Stop Cheque through Net / Mobile / Phone Banking |
| 2) SMS Alerts | 6) Local Cheque Collections at AU Bank locations |
| 3) Unlimited Online Payments - RTGS, NEFT, IMPS, UPI, Intra Bank Fund Transfer | 7) Issuance of Monthly and Half-Yearly E-mail Statement |
| 4) Unlimited DDs payable at AU SFB locations and at correspondent bank locations | |

DEBIT CARD



An **exclusive Debit Card**, especially for you! Let's understand all you need to know about the fees on your Card, including the fees applicable on ATM transactions in and outside India.

PARAMETERS	NRE ACCOUNT	NRO ACCOUNT
Card#	Visa Platinum	Domestic RuPay Classic
Transactions at non-AU Bank ATM within India	Post 15 free transactions, INR 23 per transaction for Financial Transaction INR 10 per transaction for non-financial Transaction	Post 15 free transactions, INR 23 per transaction for Financial Transaction INR 10 per transaction for non-financial Transaction
Annual Fees#	INR 499	INR 349
Transactions at other bank ATMs outside India	INR 150/ instance for financial transactions, INR 25 / instance for non-financial transaction	NA *NRO Debit Card is not valid for international transactions (ATM / E-commerce / POS) outside India
ATM declines due to insufficient funds (Within / Outside India)	INR 25 / instance for non-AU Bank ATMs	INR 25 / instance for non-AU Bank ATMs
Replacement of lost / stolen card	INR 200 / instance	INR 200 / instance
Cross Currency Mark-up (When you use your Debit Card for international transactions, a certain mark-up fee is levied on the amount)	3.50%	NA
Transactions at AU Bank ATM within India	Post 10 free transactions, INR 23 per transaction for financial transactions	Post 10 free transactions, INR 23 per transaction for financial transactions

PAYMENT AND COLLECTION SERVICES



Understand the details of the fees on payment and collection services on your **NRI Savings Account**.

PARAMETERS	NRE ACCOUNT	NRO ACCOUNT
RTGS carried out at branch	INR 10 / transaction	INR 10 / transaction
NEFT carried out at branch	Up to 1 Lakh : INR 2 /transaction Above 1 Lakh : INR 10 / transaction	Up to 1 Lakh : INR 2 / transaction Above 1 Lakh : INR 10 / transaction
Pick-up or Delivery of Instruments	10 visits / month free, INR 100 / visit thereafter	10 visits / month free, INR 100 / visit thereafter
Cash Pick-up / Delivery^	NA	On-Call Service: 10 free visit per month, thereafter- Upto INR 2 Lacs - INR 750/- INR 2 Lacs to less than INR 5 lacs - INR 1100/- INR 5 Lacs to less than INR 10 lacs - INR 1800/- Above 10 lacs - Contact Branch
Cash Deposit- All Branches	Not allowed	5 transactions or INR 5 lakh free per month whichever is earlier. Post which INR 5/1000 (min. 100)
Cancellation of DD	INR 100 / instrument	INR 100 / instrument

TRANSACTIONS



With the **NRI Savings Account**, undertake a host of transactions at nominal fees.

PARAMETERS	NRE ACCOUNT	NRO ACCOUNT
Instrument / Instruction issued (such as an Inward cheque / ECS / NACH) from your account, returned due to insufficient funds	1st transaction - INR 500; thereafter - INR 550	1st transaction - INR 500; thereafter - INR 550
Standing Instructions failure due to insufficient funds	INR 100 / instance	INR 100 / instance
Return handling charges for other bank Cheques deposited in your account but returned (Local / Outstation)	INR 200 / cheque	INR 200 / cheque
Stop Payment of Cheques - Branch	INR 50 / instruction	INR 50 / instruction
Retrieval of Cheque / Instruction	INR 50 / cheque	INR 50 / cheque
Account Closure Charges	Free	Free
AEPS mini statement	First 5 transactions free, INR 3 / per transaction post free transactions	First 5 transactions free, INR 3 / per transaction post free transactions
Statement printout charges at branch	INR 100/ instance	INR 100/ instance

DELIVERY FEES



Experience a host of services, free of cost, with only delivery fees applicable.

PARAMETERS	PARTICULARS
Outstation cheques collection - corresponding and other bank locations	INR 50 charged towards delivery fees
DD Payable at AU SFB locations - Net / Mobile Banking	
Issuance of subsequent Cheque Book	
Issuance of ad hoc account statement dispatched to your address through courier	



TERMS AND CONDITIONS

- Fees mentioned are exclusive of GST. The applicable taxes / cess are subject to change from time to time
- ^Branch Cash Deposit / withdrawal not considered
- As per RBI guidelines, Business / Commercial transactions are not permitted in the Savings Account
- The above fees are subject to revision with a prior intimation of 30 days to all account holders. Closure of account due to revision of fees will not be subject to account closure fees
- Penal fees and non-maintenance fees are not applicable once the account becomes inoperative / dormant
- Urban and Core are branch categories basis location mapping as defined by the Bank
- Other Free Services: Standing Instruction Maintenance, ECS Instruction Maintenance, Card Hot listing, Replacement of Damaged Cards, Duplicate Statements, Balance Enquiry, E-mail Alerts, Banker's verification (Address / Signature / Photo), Nomination Facility, Utility Bill payment through Net Banking / Mobile Banking, Passbook Issuance, DD Revalidation, Charge Slip Retrieval, Pin Generation
- Abbreviations / short-forms used: 'INR' - Indian Rupee, 'p.m.' - per month, '<' - less than, '>' - greater than, 'min' - minimum, 'max' - maximum, 'ATM' - Automatic Teller Machine, 'RTGS' - Real Time Gross Settlement, 'NEFT' - National Electronic Fund Transfer, 'DD' - Demand Draft, 'ECS' - Electronic Clearing System, 'SMS' - Short Message Service, 'Fin' - Financial, 'TRV' Total Relationship Value
- Accounts not having a 'customer induced transaction' (ATM withdrawal, cheque deposit, online transactions, etc.) for a continued period of 2 years shall be treated as Dormant / Inoperative Account. The service charges levied by the bank or interest credited by the bank shall not be considered as a 'customer-induced transaction'
- The terms and conditions, as defined by AU Small Finance Bank, apply. Please refer www.au.bank.in for further details
- Doorstep Banking service is available at selective location with sole discretion of AU Small Finance Bank
- Standard charges applicable for all other services and products, not listed above
- Debit Card annual charges (inclusive of taxes) for first year is levied on debit card issuance date and on card anniversary date for subsequent years. These charges will be automatically deducted from your account on such dates.
- #For any debit card variant other than the one stated above, the applicable annual charges will be as per the respective card. For more information on fees, please refer to <https://www.au.bank.in/service-fee>.
- This SOC document is effective 05th April 2026 and is applicable until further modified

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