

AU Zenith+ Credit Card Complimentary Golf Games/Lessons Terms & Conditions

- AU Small Finance Bank Golf Program Benefits provides complimentary Golf rounds to the following Credit Cards as a part of the product features.
 - a. AU Zenith+ Credit Cardholders can enjoy up to 8 complimentary golf rounds/lessons per calendar year and a maximum of 2 complimentary golf rounds/lessons per calendar quarter.
 - b. Unutilized complimentary golf rounds/lessons will not be carried forward in next calendar quarter.
- This facility / benefit is being facilitated to AU Zenith+ Credit Cardholders through “Greenedge Enterprise Private Limited” (GEPL) who represents a Service provider, and the bookings shall be processed through the Service provider only.
- AU Zenith+ Credit Cardholders needs to call on concierge desk 1800 210 0298 (toll free) or 022-42320298 to place the request. Cardholders will receive the booking confirmation on email.
- A Cardholder can hold only **one** confirmed slot at any point of time and one confirmed slot per day.
- AU Small Finance Bank reserves the right to change/replace the golf clubs and golf learning facilities at which golf benefits are being offered under this Program without any notice to the Customers.
- Bookings are subject to availability. Bookings on weekdays & weekends are subject to minimum flight requirement and other requirements as mandated by the golf courses such as mandatory club member.
- Bookings are valid only for the stated date & time and for the duration of the lesson/Golf Round only.
- Customers can check in with his/her name on arrival at the venue, however, in the event that the golf club requires more information, please show the confirmation details. It is mandatory to carry the booking confirmation details to the golf facility.
- Bookings open 14 days prior to the tee off day and close 03 days prior to the tee off day at domestic golf courses. However, the actual confirmation of the booking is subject to the golf course booking policy for visitors and also availability at that time.
- Bookings once confirmed, cannot be cancelled, and will be considered as consumed.
- Golf courses may under certain circumstances cancel already confirmed bookings to accommodate any late minute groups, special events and so on. In such cases, alternative tee slots will be provided, or the booking can be made on another date.
- AU Small Finance Bank reserves the right to change/replace the golf clubs and golf learning facilities at which golf benefits are being offered without notice.

GOLF COURSE POLICY

- Cardmember must be in possession of a valid Handicap Certificate (Maximum Handicap: 24 for Men | 36 for ladies) at the time of registration to avail the complimentary round of golf.
- Golfers are subject to golf club's rules on minimum handicap requirements, producing valid handicap certificates, golfing attire, mandatory flight requirement, mandatory club member

joining and any other requirements. The golf club reserves the right to reject/restrict play in the event of not fulfilling these requirements.

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- Customers cannot entertain their guests/family members/friends at the golf club without explicit permission to do so.
- The list of Golf Clubs included in the program are subject to change.
- Golf Courses will not be accessible on tournament days and other holidays closed for guests.
- Golf clubs will not entertain any correspondence / enquiries and /or attempts for bookings directly from the participating golfers and golf clubs will not respond directly to any such enquiries.
- Golf course terms and conditions apply and are subject to change.
- Access to the golf clubs cannot be used by the participating golfers in conjunction with any other promotional golf program or to participate in any private event, tournament, or any other special golf day arrangement.
- The golfer (Zenith+ Cardholder) will be solely liable for any violations by them of any local rules/policies of the golf clubs including behaviour on the course/property. The Service Provider will not be held liable for any such violations. The card members will be solely responsible for any damage to the golf course/property/equipment/practice areas/etc.

PAYMENT T&CS:

- Any golf rounds or lessons which are chargeable will be communicated at the time of making a booking. Payment for Paid bookings will need to be made to the service provider in advance and will be subject to the same cancellation policy as per the program.
- Other services such as Caddie, Buggy etc are not included in the complimentary benefit and are to be paid directly to the golf course or the service provider as per the requirement. Tips & Gratuities (caddies, guide, drivers etc) are not included and need to be paid directly to the caddie/guide/driver.
- Weekend generally refers to Saturday, Sunday & Public or Bank Holidays as stated by the golf course. Unless otherwise mentioned. The rates for weekday and weekend differ.

GENERAL T&C's

- GEPL/AUSFB is not responsible for or liable for any action, claims, demands, losses, damages, cost, charges and expenses which the customer may suffer, sustain or incur including but not limited to changes or cancellations of the services provided under this program.
- GEPL/AUSFB is not responsible for the quality of the services provided by the golf club or the golf pros.
- Other standard T&Cs of the golf club applies.
- GEPL/AUSFB and their partners and agents, employees, directors, officers, representatives, shareholders, host golf clubs and other suppliers of goods and services accept no liability from any and all claims for damages for death, personal injury or property damage which the golfer, his/her personal representatives, heirs, next-of-kin, assigns and insurers may have, or which may hereafter accrue, as a result of using the services provided in this program
- GEPL/AUSFB shall not be considered liable or in default of providing the golf services if such performance is prevented by adverse conditions, which is beyond its control.

- GEPL's role is to provide access and golf bookings to the above golf courses. However, the Service Provider bears no direct or indirect control over the "Golf Courses" and their internal policies, rules and service quality and hence in no way shall be held responsible for the same.

GOLF LESSON POLICY

- The golf professional assigned to the golf learning experience is based on availability and program tie ups and guests may not be able to request for specific Pros at the time of the lesson. All such requests have to be received prior to the confirmation of the booking and additional charges may apply for special requests.
- All terms & conditions of the golf club or learning facility will need to be followed.
- In general, Balls & Equipment provided during the lesson is 1 bucket of balls and 1 golf club used during the golf lesson.
- The proper dress code has to be adhered to during the golf lesson.

GOLF ROUND POLICY

- The inclusions provided in the golf round will be subject to change and in general only includes Green Fee
- If not mentioned in "Inclusions", voucher does not include caddie fees, buggy fees, caddie tips & any other services.
- The golf clubs reserve all rights to slot in golfers to fill any vacant slots in flights without having to inform the golfers who have already made their tee time booking during weekdays or weekends.
- Golfers (Zenith+ Cardholder) participating in this program could be allowed to play with members of the club or any other Green Fee-paying guests and use the benefits of this program, provided that a confirmed golf booking is held by the other players and the golf club allows clubbing of bookings. In some instances, golf club will not allow clubbing of bookings and joining golfers into already booked flights may not be possible.
- All tee times should be booked in advance through GEPL. No walk-ins or direct payment to Golf Clubs are allowed in this program.
- The minimum flight requirement on weekdays is 2 balls on a weekday and 3 ball on a weekend. This could change based on golf course policy.
- Whether on weekdays or weekends (or public holidays), tee times provided for single, or 2 golfers are indicative as the golf course reserves the right to hold them up for a period of time (not beyond reasonable limits) to team the golfer/s up with other golfers to optimize pace of play on the course as per the course policy or otherwise.
- This golf program is valid for golf course access only to individual golfers and is not valid for any Group Bookings
- Golf Clubs may at any time change the inclusions for the Golf Rounds and any additional services need to be paid for directly to the Golf Club

RAIN CHECK POLICY

- Rain check policy is subject to the discretion/rules of the golf club.

Disclaimer: AU Small Finance Bank Standard Terms & Conditions Apply. For more details regarding the Terms and Conditions, please contact the AU Small Finance Bank Customer Helpdesk.

Please find below Golf Clubs List:

City	Club name
Ahmedabad	Belvedere Golf & Country Club
Ahmedabad	Glade One Golf Club
Ahmedabad	Kensville Golf Club
Bengaluru	Prestige Augusta Club-Executive
Chandigarh	Panchkulu
Delhi	NCR Golden Greens Golf Club
Delhi	NCR Karma Lake Lands Golf Club
Hyderabad	Hyderabad Golf Association
Gulmarg	Gulmarg Golf Club
Jaipur	Rambagh Golf Club (Indian)
Kochi	CIAL Golf & Country Club
Kolkata	Tollygunge Golf Club
Mumbai	Aces Golf Greens&
Mumbai	Kharghar Valley Golf Course (Indian)
Pune	Poona Golf Club
Srinagar	Royal Springs
Vadodara	Gaekwad Baroda Golf Club
Vizag	East Point
Delhi NCR	Jaypee Wishtown Golf Club

Please find below list for Golf Lessons:

City	Domestic Golf Lessons Club
Ahmedabad	Kalhaar Blues & Greens Golf Club
Bangalore	Prestige Golfshire Club
Bangalore	Zion Hills Golf County
Bangalore	Clover Greens Golf Club
Chandigarh	CGA Golf Academy
Chennai	AKDR Village
Chennai	TNGF
Delhi	Golden Greens Golf Club
Delhi	Jaypee Greens Golf Course
Delhi	Siri Fort Sports Complex
Delhi	Qutab Golf Course
Gurugram	Golden Greens Golf Club
Gurugram	Hamoni Golf Camp
Hyderabad	Boulder Hills Golf & Country Club
Jaipur	Rambagh Golf Club
Kolkata	ProTouch Golf Academy
Mumbai	Golden Swan Golf Academy
Mumbai	Kharghar Valley Golf Course
Mumbai	Celebration Sports Club
Pune	Poona Golf Club