

CUSTOMER CONSENT FORM – CREATE/MODIFY GROUPING OF ETERNITY PROGRAM



PRIMARY CUSTOMER DETAILS:

Date

Name of the Primary Applicant

Customer ID

Email ID

I instruct to (please tick any one option)	Program Variant
<input type="checkbox"/> Create a New Family Group ID	<input type="checkbox"/> AU Eternity Program
<input type="checkbox"/> Upgrade to selected program	
<input type="checkbox"/> Add New customer ID to existing Family Group ID	Mention requisite Customer Ids in the below Table
<input type="checkbox"/> Downgrade to selected program variant**	<input type="checkbox"/> AU Royale <input type="checkbox"/> AU Platinum
<input type="checkbox"/> Delete Existing customer ID from Family Group ID	<input type="checkbox"/> AU Eternity <input type="checkbox"/> AU Royale <input type="checkbox"/> AU Platinum
<input type="checkbox"/> Close Existing Family Group ID**	

FAMILY DETAILS:

Sr No.	Family Member Customer ID.	Customer Name (As it is in the Account)	Relationship with Primary ID	Signature
2				
3				
4				
5				
6				
7				
8				

I/We agree to maintain the requisite balance as per the below mentioned criteria:

Family Group ID Type	Balance Requirement across all Family Members
AU Eternity	Savings and/or Current Account AMB - 10 Lacs or Net Salary Credit [#] - INR 2 Lacs p.m. or TRV [^] - INR 30 lacs

[^]TRV includes combination of Savings & Current Account Average Monthly Balance, Fixed Deposit balance (tenure >= 6 months) and Mutual Funds AUM with AU Small Finance Bank.
Note: Mutual Funds investments in Equity & Debt schemes will be considered as part of the TRV.

[#]Net Salary credit criteria will be considered only in Salary account under Primary Group ID. Salary account can be offered to employees of eligible corporates only.

Terms & Conditions:

- Non-Maintenance of AMB charges (if applicable) will be levied to the Primary Customer's account. In case of closure of Primary Customer's account, the same will be levied in the account of Secondary
- I/We hereby confirm the relationship with the Primary Account Holder as mentioned in the form above
- I/We understand that with this consent, all existing accounts (if any) in above mentioned customer id's will also be upgraded or downgraded to the respective program as per instruction selected above.
- ** I/We understand that with this consent, in case of upgrade or downgrade, new debit card will be issued as applicable in the respective product and existing card (if any) will be hot-listed within 60 days of issuance of new card or on activation of new card, whichever is earliest.
- In case of minor, non-individual entity (except HUF), secondary/joint holders, no debit card will be issued while upgrading or downgrading. Customer can apply for the card post upgrade or downgrade of accounts is completed.
- For accounts where no debit card was issued or is inactive / hotlisted, no new debit card will be issued on upgrading or downgrading. Customer can apply for the card post upgrade or downgrade of accounts is completed.
- Name on card will be as per Short name registered with the bank.
- All benefits extended under the family program are at the sole discretion of AU Small Finance Bank. Bank reserves the right to alter, withdraw or change any of the benefit giving under this account of Secondary Customer.
- Accounts exiting the Program will be switched to Regular Savings Account as applicable.
- In case of joint accounts, Debit card will only be issued to the primary account holder. Secondary holders can apply for the card by raising a separate instruction at the branch.
- Select relationships that are allowed basis Grouping guidelines defined by bank, will be considered.
- I/We agree to terms and conditions as mentioned in the AU Bank Family Banking Program on the website www.aubank.in
- HUF Customer ID can be grouped, as a non-primary group ID, only if the Karta is a part of the group.
- Family trust customer ID can be grouped if the Author /Trustee/Settlor (Decision Maker) of the trust is part of the group as an individual
- Govt Institution, NGO, Club, Society, Public charitable institution cannot be grouped
- Group members count is capped at 8 members for Eternity, 6 members for Royale & 4 members for Platinum. In case of downgrade to lower variant, customer IDs mentioned in serial order in the table will remain in the group & Customer IDs mentioned beyond capped count will be removed from the group.

Signature of Primary Customer

BANK USE SECTION

Instruction Received Date:

I certify that:

- All the relevant documents are obtained from the customer as per the policy of the Bank and the instruction is complete in all respects.
- Applicable Schedule of Charges has been explained to the customer.
- Customer has signed the instruction and supporting documents in presence and the signature stands verified against the Bank records.

To be filled by instruction receiving staff

Emp. Name	<input type="text"/>
Emp. Designation	<input type="text"/>
Emp. Code	<input type="text"/>
Emp. Branch Name	<input type="text"/>
Portfolio Code	<input type="text"/>

Signature

To be approved by the BM / ASM / RH

Emp. Name	<input type="text"/>
Emp. Designation	<input type="text"/>
Emp. Code	<input type="text"/>
Emp. Branch Name	<input type="text"/>
Corporate Code (for Eternity salary AC under Primary group ID)	<input type="text"/>

Signature