CUSTOMER CONSENT FORM – CREATE/MODIFY GROUPING OF IVY PROGRAM (RI & NR)

AU SMALL FINANCE BANK

Date D D M M Y Y Y Y

PRIMARY CUSTOMER DETAILS:

Name of the Primary Applicant

Customer ID　　　　Email ID

ivy Debit Card ☐ Yes ☐ No　　Name to be printed on card　　**(First & Last Name only)**

I instruct to (please tick any one option)	Program Variant	Group ID Variant
☐ Create a New Family Group ID	✓ AU ivy	☐ Savings ☐ Salary ☐ NR
☐ Upgrade to AU ivy		
☐ Add New customer ID to existing Family Group ID		
☐ Downgrade from AU ivy**	☐ AU Royale ☐ AU Platinum	☐ Savings ☐ Salary ☐ NR
☐ Delete Existing customer ID from Family Group ID**		
☐ Close Existing Family Group ID**		

FAMILY DETAILS:

				Details to be filled only for ✓ Upgrade to AU ivy		
Sr No.	**Family Member Customer ID.**	**Relationship with Primary ID**	**Add (A)/ Delete (D)**	**Debit Card**	**Name to be printed on card (First & Last Name only) (applicable only if Debit card is ✓)**	**Signature**
2			☐ A ☐ D	☐ Yes ☐ No		
3			☐ A ☐ D	☐ Yes ☐ No		
4			☐ A ☐ D	☐ Yes ☐ No		
5			☐ A ☐ D	☐ Yes ☐ No		
6			☐ A ☐ D	☐ Yes ☐ No		
7			☐ A ☐ D	☐ Yes ☐ No		
8			☐ A ☐ D	☐ Yes ☐ No		
9			☐ A ☐ D	☐ Yes ☐ No		
10			☐ A ☐ D	☐ Yes ☐ No		

I/We agree to maintain the requisite balance as per the below mentioned criteria:

Family Group ID Type	Balance Requirement across all Family Members
AU ivy	Savings AQB - INR 25 Lakhs or TRV^ - INR 2 Crores or Net Salary Credit # - INR 5 Lakhs

^TRV includes combination of Savings Account Average Quarterly Balance, Fixed Deposit balance >= 6 months, Net Life Insurance Premium paid per FY (except single premium policies) and Mutual Funds AUM with AU Small Finance Bank.
Note: Mutual Funds investments in Equity & Debt schemes (excluding Liquid & Cash equivalent) will be considered as part of the TRV.

#Net Salary credit criteria will be considered only in AU ivy Salary account under Primary Group ID. AU ivy Salary account can be offered to employees of eligible corporates only.

Terms & Conditions:

1. I/We agree to terms and conditions as applicable in the AU ivy program.
2. I/We hereby confirm the relationship with the Primary Account Holder as mentioned in the form above
3. I/We understand that with this consent, all existing accounts (if any) in above mentioned customer id's will also be upgraded to the respective program.
4. I/we agree that Primary Group member would be the first and primary point of contact for the Bank in relation to any communication / intimation with respect to the program(s)
5. In case of upgrade, no cheque book will be issued. Customers can apply for cheque book by raising service instruction.
6. I/We understand that with this consent, new debit card will be issued as applicable in the respective program and existing card (if any) will be hotlisted within 30 days of issuance of new card or on activation of new card, whichever is earliest
7. In case of minor, non-individual entity (except HUF), secondary/joint holders, no debit card will be issued while upgrading. Card instruction if captured above, will be considered void.
9. ** I/We understand that on downgrade of account from ivy, a new debit card will be issued as applicable in the new selected and the existing card will be hot listed.
10. All benefits extended under the family program are at the sole discretion of AU Small Finance Bank. Bank reserves the right to alter, withdraw or change any of the benefit giving under this account of Secondary Customer.
11. Accounts exiting the Program will be switched to Regular Savings Account as applicable.
12. ** I/ We agree that in case of downgrade from ivy to the any other Program/Product within 12 months from the program onboarding date, debit card issuance fees of INR 5,000 will be charged. Refer to Service Fees document for more details.
13. In case of joint accounts, Debit card will only be issued to the primary account holder. Secondary holders can apply for the card by raising a separate instruction at the branch.
14. Individual customer ids of below relations with Primary Customer can be grouped – Spouse, Parents, Mother/Father-in-law, Children, Sister/Brother, Son/Daughter-in-law, Grand-parents, Grand-Children, Sister/Brother-in-law, Niece and Nephew.
15. HUF Customer id can be grouped if the Karta is part of the group in the capacity of an individual or as a Karta.
16. Govt Institutions, NGOs, Club, Society, Public charitable institutions cannot be grouped.
17. Account will be downgraded in case of non-maintenance of program eligibility criteria after 6 months. The terms and conditions, as defined by AU Small Finance Bank, apply. Please refer www.aubank.in for further details.

Signature of Primary Customer

ivy Program -01-Nov, 2024.

BANK USE SECTION

Instruction Received Date: D D M M Y Y Y Y

I certify that:

1. All the relevant documents are obtained from the customer as per the policy of the Bank and the instruction is complete in all respects.
2. Applicable Service fee has been explained to the customer.
3. Customer has signed the instruction and supporting documents in my presence and the signature stands verified against the Bank records
4. Relationships mentioned in the form have been authenticated by me

To be filled by instruction receiving staff

Emp. Name	
Emp. Designation	
Emp. Code	
Emp. Branch Name	
Portfolio Code	

Signature

To be approved by the BM / ASM / RH

Emp. Name	
Emp. Designation	
Emp. Code	
Emp. Branch Name	
Corporate Code (for ivy salary AC under Primary group ID)	

Signature